

The ING Commercial Card App Download and activation

Download the ING Commercial Card app to be completely ready for confirming your online purchase. Some transactions you pay online with your Commercial credit card must be confirmed with the ING Commercial Card App.

Step 1

- Download the 'ING Commercial Card' app from the App Store or Google Play.



Step 2

Wait for the installation to complete and tap 'Open'.



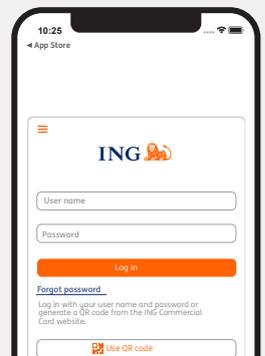
Step 3

Enter your log-in credentials for the ING Commercial Card portal. These are your business email address and existing password for the ING Commercial Card portal. If you do not have the password at hand you can request a new one by clicking on 'Forgot password'.



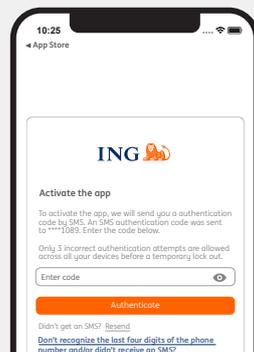
Step 4

Tap 'Log In' and you will receive a text message with an 8-digit code.



Step 5

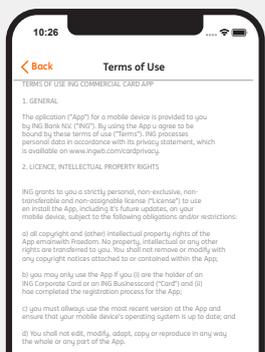
- Copy the 8-digit code from the text message and tap 'Authenticate'.



Step 6

A screen showing the terms of use will appear.

- Read the terms of use carefully.
- Tap 'Accept'.



Next steps >>

Step 6a

You can give your mobile or tablet a new name.

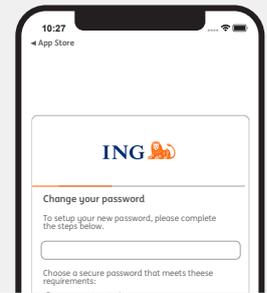
- Enter a name or accept the suggested name.
- Tap 'Next'.



Step 7

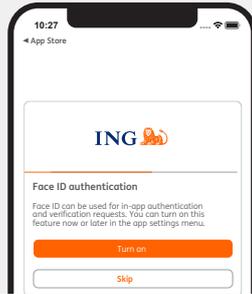
Change your existing password to a new password.

- Tap 'Next'.



Step 7a

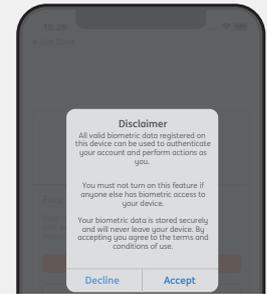
You can choose to enable access using your fingerprint or Face ID. This is recommended for the best user experience.



Step 7b

A screen showing the disclaimer will appear.

- Read the disclaimer carefully.
- Tap 'Accept'.

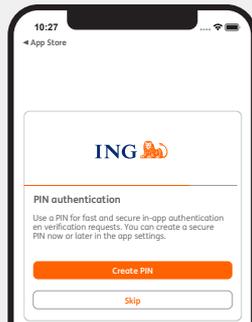


Step 7c

If you like, you can create a PIN for the app. This will let you log on faster, as you can use it instead of your username and password.

You can also create a PIN later.

Please note, you will always need your username and password to log on to the portal.



Step 7d

If you tap 'Create PIN':

- Enter a 5-digit code.
- Enter the same 5-digit code again.



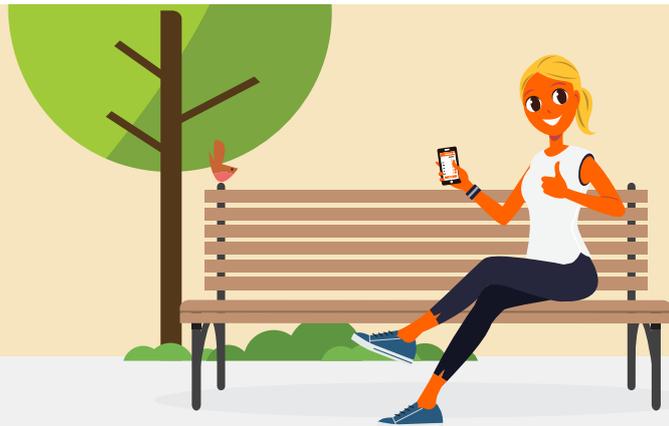
You have logged on!

You have finished! Log on with your 5-digit mobile PIN, fingerprint or Face ID and take a look right away.

Tip: enable your push notifications right away.

That way, you will always receive a notification if you have to confirm an online payment on your mobile.

You can easily switch push notifications on or off at a later time in your settings in the app.



ING Bank N.V. has its registered offices in Amsterdam and is listed in the Dutch Trade Register (in Amsterdam) under number 33031431.

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