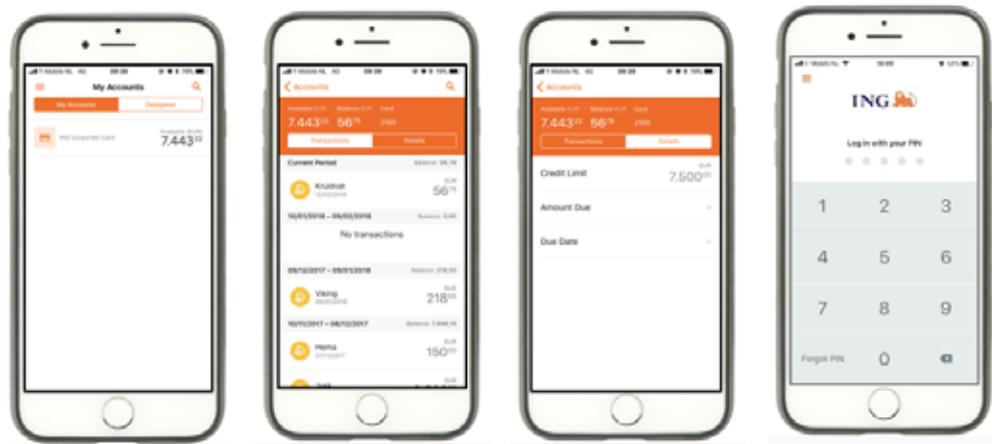


ING Commercial Card app

Download and activate the app



This app will give you complete control of your Corporate Card or Businesscard. Real time access that allows you to track recent transactions and provides insight in your available spending limit while on the go.

Download and activate the app

1. Download the app on your smartphone

Download the app from the App Store (iOS) or Google Play (Android) and install the app on your mobile device.

2. Activate the ING Commercial Card app

You can activate the app in three simple steps.

Step 1: login to the app

Login to the app by using the login credentials for the ING Commercial Card portal. When installing the app, you will receive a text message (SMS) with a one-time activation code. Please enter this code to register your mobile phone.

Step 2: accept terms of use

During the installation or update of the app, you will be asked to accept the terms of use. Please read these carefully and accept the terms of use to complete the installation of the app.

Step 3: choose a PIN

For future use of the app and easy access, you can choose a five digit PIN. Enter five digits and confirm this PIN. Choose a PIN which is hard to guess and keep the PIN for yourself. Now the app is ready to use.

Settings

You can reset your PIN or edit the default language of the app via the Settings menu.

Check your transactions

To review your transactions, select your credit card under My Cards. All transactions from the past 12 months will be shown.

The transactions are sorted by statement period. In the tab 'Others' you will see your card limit, the outstanding amount, and the next payment due date.

Authenticator

To access the ING Commercial Card portal you will need your username and password as well as this app. The app will generate an extra security code. Choose the option Authenticator in the menu under the 'hamburger button' at the top left. The six-digit code will be generated automatically. To log into the portal, go to www.ingcommercialcard.com.



If you need help with activating the app, please contact our service team. For the Corporate Card Service team call +31 10 428 9581 or one of [our local telephone numbers](#). For the Businesscard service team dial + 31 10 428 3844.