

Tariff brochure transaction services Wholesale Banking

ING Bank N.V., Amsterdam branch

Effective date 1 January 2024

Tariff Brochure for Transaction Services is effective as of 1 January 2024 and applies to the transaction services offered by ING Bank N.V., Amsterdam branch. Rates offered in this brochure are subject to change. All tariffs in this brochure are shown exclusive of VAT.

Tariffs

Accounts

Current account¹	(in local or foreign currency)	
Opening	€	0.00 per account
Maintenance	€	25.00 per month, per account
Non-resident Maintenance ²	€	100.00 per month, per account
G-account	€	25.00 per month, per account
Third party account	€	25.00 per month, per account
Foreign currency account	€	25.00 per month, per account
Closing	€	0.00 per account

Re-account Services

Nordic Re-account Service subscription (One Re-account)	€	350.00 recurrent, per account, per month
Nordic Re-account Service transaction	€	0.40 recurrent, per transaction

Interest condition³

Debit interest (unauthorized overdraft)	%	1m EURIBOR plus 10.00%, with a minimum of 10.00%
Credit interest	%	1m EURIBOR minus 0.20%, with a maximum of 0.00%

Global Channels

InsideBusiness Payments

Subscription	€	8.50 per month
User subscription	€	8.00 per month, per user
Multibank reporting subscription	€	22.50 per month
Multibank payment subscription	€	15.70 per month
Multibank payment subscription per account	€	8.00 per account, per month

InsideBusiness Connect (File Transfer, EBICS, Swift)

Subscription	€	280.00 per month, per structure
Set-up	€	5000.00 one-off, per structure
Adding customer to current contract of a Service Bureau	€	350.00 per occurrence

Local Channels

Equens Corporate Payment Service		
CPS multiple credit transfer/direct debit	€	1.15 per batch
CPS credit transfer/direct debit	€	0.007 per item
CPS Upload batch	€	2.00 per batch
CPS Internet Services	€	7.00 per month, per token
CPS Secure FTP subscription	€	335.00 per month
CPS Purchase Internet Services, one off fee	€	145.00 per token
New CPS connection, set-up fee	€	500.00
Adding customer to current CPS contract of a	€	350.00

¹ Check <http://www.ingwb.com> for the amount of interest and how it is calculated, as well as the interest on the foreign currency and third-party accounts.

² This fee is applicable for the maintenance of an account in a country outside of your country of incorporation.

³ If market circumstances require, the credit interest rate can be negative, as a result of which the Client will have to pay interest to the Bank over a credit balance.

Credit interest rates vary per currency and can be found via <https://www.ingwb.com/en/service/payments-and-collections/interest-rates-on-current-accounts>

As ING is exposed to extra costs in case there are extra balances placed at year-end, ING reserves the rights to charge a flat fee of 15bps over the extra balances (see above mentioned link)

Cards

Debit Card	€	1.50 per card, per month
Back-up Debit Card ⁴	€	4.50 per card
Corporate Card, corporate Pay	€	35.00 per card, per year
Corporate Card, individual Pay	€	80.00 per card, per year
Purchase Card	€	30.00 per card, per year
Emergency provision of Corporate Card/Purchase Card	€	129.0 per card
ING Purchase Control ⁵		on request
Late payment charge ⁶		1.20% of the outstanding balance

Transfers within the SEPA countries
Incoming credit transfers in euros

Standard credit transfer	€	0.13 per transaction
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Outgoing credit transfers in euros

Single credit transfer	€	0.13 per transaction
SEPA Instant Credit Transfer	€	0.13 per transaction
Return single credit transfer	€	0.25
Multiple credit transfer ⁷	€	0.13 per item
	€	2.00 per batch
Cancellation fee multiple credit transfer	€	1.60 per item
	€	1.40 per batch
Return multiple credit transfer	€	0.25 per item
	€	2.00 per batch
Euro Credit Transfer Real Time	€	5.50 per transaction
Investigations and inquiries of SEPA credit transfers	€	35.00
Recall SEPA transaction	€	35.00

Direct Debit

Batch	€	2.00 per batch
Transaction	€	0.135 per transaction
Refusal, reject, return, refund direct debit ⁸⁹	€	0.40 per occurrence
Refund unauthorised collection ⁸¹⁰	€	97.50 per awarded claim

Cards acceptance: products
Acceptance of consumer Debit Cards issued in the the EEA¹⁰ - POS transactions in the Netherlands

⁴ This fee will not be charged in case of replacement caused by damage to the debit card.

⁵ The fees and commissions are subject to separate agreement.

Information about ING Purchase Control can be found at <http://www.ingwb.com/commercialcards>.

⁶ For the Corporate Card, Purchase Card and ING Purchase Control the rate is 1.5%.

⁷ Transactions to non-SEPA countries in a multiple credit transfer are charged at € 5 per item.

⁸ Payable by collecting bank.

⁹ Certain banks charge interchange fees for the processing of R-transactions, these charges will be directly debited from your account in addition to the R-transaction fee.

¹⁰ We offer Interchange fee Plus pricing and Interchange fee Plus Plus pricing. Please contact your account manager for more information

You will be charged a fee for the POS transactions executed by your customers. You can accept Maestro, V PAY, Debit Mastercard and VISA Debit for cards issued within the EEA (European Economic Area) (excluding prepaid cards, business cards, gift cards and transactions without an IFR tag¹¹).

Transactions via POS terminal with debit card issued within the EEA	€0.060 per transaction
Refund	€0.070 per transaction

No other charges are applied for the acceptance of debit cards issued within the EEA.

Fee per Point of Sale terminal or SoftPOS

Per Point of Sales per month	€ 3.65 (excl. VAT)
Per SoftPOS per month	€ 10.00 (excl. VAT)

Activation Fee

Per Point of Sale terminal or SoftPOS when activated	€ 10.00 (excl. VAT)
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Update Fee

Per additional Point of Sale terminal or SoftPOS after contract activation	€ 10.00 (excl. VAT)
Per contract update	€ 10.00 (excl. VAT)

Chargebacks

Per chargeback	€ 45.00 (excl. VAT)
Per arbitration case	€ 100.00 (excl. VAT)

Account Verification

Per transaction	€ 0.060 (excl. VAT)
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Acceptance of other cards¹²- POS transactions in the Netherlands

The rate below applies to Mastercard and Visa credit cards and for debit cards issued outside the EEA (European Economic Area) (incl. prepaid cards, business cards, gift cards and transactions without an IFR tag¹²).

The rate you are charged for a POS transaction with such a card consists of a percentage calculated based on the amount of the transaction.

POS Transactions with Mastercard and VISA credit cards issued within the EEA (European Economic Area) excluding business cards	1.70%
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POS Transactions with Mastercard and VISA credit cards and debit cards issued outside the EEA, including business cards from inside or outside the EEA and transactions without IFR tag ¹²	2.50%
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iDeal (including Payment Request)

Connection	€ 0.00
Subscription	€ 20.00 per month
1 - 10.000 transactions per month	€ 0.35 per transaction
More than 10.000 transactions per month	on request

¹¹ Your payment terminal must be updated with the required software updates to correctly recognize IFR tags and to send transactions with the correct tag to ING

¹² We offer Interchange fee Plus pricing and Interchange fee Plus Plus pricing. Please contact your account manager for more information

eMandates

Subscription eMandates Standard and/or -	€	20.00	per month (excl. VAT)
Receive eMandate Standard	€	0.75	per mandate (excl. VAT)
Receive eMandate Business	€	1.00	per mandate (excl. VAT)

Professional administrators

Maintenance fee for each account of clients supported by a professional administrator ¹³	€	0.50	per month
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Transfers outside the SEPA countries¹⁴

Incoming credit transfers

International SHA ¹⁵	€	15.00	per transaction
International BEN ¹⁶	€	15.00	per transaction plus additional foreign bank charges

Outgoing credit transfers

International SHA ¹⁵	€	15.00	per transaction
International OUR ¹⁷	€	15.00	per transaction plus additional foreign bank charges ¹⁸
International Account Funding	€	9.00	
Investigations and inquiries of International credit transfers	€	35.00	

Payments at Point-of-Sale terminal

Via Debit Card in foreign currency	1.20%	exchange rate surcharge ¹⁹
Via Business Card in foreign currency	2.50%	exchange rate surcharge ¹⁹
Via Corporate Card in foreign currency	1.95%	exchange rate surcharge ¹⁹

Cash money

Cash deposits packaged

Banknotes via Sealbag safe ²⁰	€	7.96	per deposit plus 0.26% of a transactional value ²¹
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Cash deposits unpackaged

Deposit banknotes via Geldmaat machine	€	4.77	per deposit plus 0.26% of a transactional value
Deposit coins via Geldmaat machine	€	4.77	per deposit plus 0.26% of a transactional value

¹³ The base for the cost charge is the number of managed accounts on the 26th of the previous month, or if the 26th is no work day, the first following workday.

¹⁴ ING will perform a currency conversion in case the payment instruction requires this. The conversion costs are incorporated in the transaction amount. The Bank executes payment transactions where a currency conversion is required in the following way:

- Transactions up to EUR 100K: using independent market standard reference rates published by Refinitiv (formerly known as Thomson Reuters) every day at 07:00, 11:00, 14:00 and 17:00 hrs. CET. Payments are processed immediately applying the rates of the last previously published Refinitiv rate update plus a service spread.
- Transactions over EUR 100K: using a "real time ING rate", established using a base rate determined on the principle of best execution including a service spread. ING guarantees the best execution principle by applying the best FX rate offered by any of 11 FX market liquidity providers (6 leading banks, 3 Electronic Communication Networks and 2 interbank brokers). The resulting base rate is updated every 2 seconds in our FX platform.

The Details of exchange rate used for specific payment transactions are available on account statements/reporting

¹⁵ SHA: client and beneficiary each pay their own transaction fees

¹⁶ BEN: beneficiary pays all costs.

¹⁷ OUR: client pays all costs.

¹⁸ Bank charges vary per country.

¹⁹ The exchange rate surcharge is included in the cost of the transaction. The currency conversion rates are published at <https://www.mastercard.com/global/currencyconversion/>

²⁰ Includes cash deposit material.

²¹ On a non-qualitative deposit, a surcharge of € 7.50 is applied

Cash Withdrawals

Withdrawal from automatic teller machine

Via Debit Card withdrawal in euro's in the EER Countries ²²	€	0.84	per transaction
Via Debit Card withdrawal in euro's outside the EER countries ²⁴	€	3.71	per transaction
Coinage withdrawal at Geldmaat machine	€	0.37	per roll (standard quantities) + € 7.43 per withdrawal
Via Debit Card withdrawal in foreign currency	€	3.71	per transaction + 1.4% exchange rate surcharge ²³
Via Corporate Card in euro's	€	4.50	per transaction
Via Corporate Card in foreign currency	€	4.50	per deposit + 1.95% exchange rate surcharge

Bank guarantees

Issuance bank guarantee	€	125.00	ING Online request
	€	225.00	for paper request
Commission		1.50%	per year, with a minimum of € 150.00 per quarter
Surcharge for guarantees without an expiry date		0.5%	per year
Amendment bank guarantee	€	80.00	
Customised text bank guarantee ²⁴	€	115.00	per draft, minimum € 125
Issuance via Swift	€	25.00	plus de charges of the foreign bank
Claim handling fee	€	225.00	
Cancellation before expiry fee	€	50.00	
Urgent treatment fee	€	150.00	
Duplicate bank guarantee	€	125.00	
Advising fee incoming bank guarantee	€	150.00	

Communication and other charges bank guarantees

Swift per message	€	25.00	
Courier charges (overnight)	€	15.00	within the Netherlands
	€	35.00	outside the Netherlands
Urgent courier charges			will be calculated per transaction
Other handling charges ²⁵	€	40.00	

Costs of any third party will be charged separately.

Documentary payments

Collections Import

Handling charges import collection	€	250.00	
Protest charges Bill of Exchange	€	100.00	
Handling charges amendment	€	80.00	
Handling charges discount	€	150.00	plus discount percentage
Handling charges aval	€	110.00	
Commission aval		0.125%	for each month started (minimum of €75 per month), based on the total full term and on the total amount of the commitment
Release of goods	€	200.00	

²² The complete list of EER countries can be found at: <https://www.ingwb.com/>

²³ ING uses the exchange rates that are provided by MasterCard International. The exchange rates may differ per currency and per day.

²⁴ Excludes the costs of requesting a new bank guarantee. Legal review fee will also be charged if the bank guarantee won't be issued.

²⁵ A.o sending of documents to third parties.

Collections Export

Handling charges export collection	€	250.00
Handling charges amendment	€	80.00
Handling charges discount	€	150.00 plus discount percentage

Import Letters of Credit and Standby Letters of Credit Import

Opening charges

- Instruction via InsideBusiness Trade € 125.00
- Paper based € 200.00

Amendment fee²⁶

- Via InsideBusiness Trade € 80.00
- Paper based € 125.00

LC drafting fee € 115.00 per hour with a minimum of €135.00

Handling charges documents € 110.00

Handling charges discount € 150.00 plus discount percentage

Release of goods € 200.00

Discrepancy fee € 150.00

Commission opening commitment 0.125% for each opening and each month (minimum of €75.00 per month), paid at once based on the full term and the total amount of the commitment

Documents commission 0.15% of the value of the documents amount, with a minimum of €150.00.

Commission acceptance/deferred payment commitment A percentage to be charged for each acceptance/deferred and each month started (minimum of € 75.00 per month), paid at once, based on the full term and the total amount of the commitment.

Export Letters of Credit and Standby Letters of Credit Export

Handling charges advice € 130.00

Amendment fee € 80.00

Handling charges documents € 110.00

Handling charges transfer € 0.15% of the value of the transferred amount (minimum €275.00)

Handling charges discount € 150.00 plus discount percentage

Confirmation commitment A percentage to be charged for each LC and month started (minimum of €75.00 per month), calculated on a monthly basis on the amount of the commitment outstanding.

Documents commission 0.15% of the value of the documents amount, with a minimum of €150.00.

Acceptance/deferred payment commission A percentage to be charged for each acceptance/deferred and each month started (minimum of € 75.00 per month), paid at once, based on the full term and the total amount of the commitment.

Pre-checking of documents € 140.00 (excl.VAT)

Communication and other charges documentary payments

Urgent treatment fee € 150.00

²⁶ If the amendment of a credit involves an increase in the amount, implying increased risk for the bank, opening commitment commission is charged on imports and confirmation commitment commission is charged on exports

Other handling charges ²⁷	€	40.00	
Swift per message ²⁸	€	25.00	
Courier charges (overnight)	€	15.00	within the Netherlands
	€	35.00	outside the Netherlands
Urgent courier charges			will be calculated per transaction

Costs of any third party will be charged separately.

Account and balance information

Digital account statements

InsideBusiness Payments

Account information	€	0.088	per transaction, per subscription
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InsideBusiness Connect (File Transfer, EBICS, Swift)

Account information	€	0.088	per transaction, per subscription, per file
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Account information - batch details	€	0.088	per transaction, per subscription, per file
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Account information - to third parties	€	20.00	per account, per month, plus
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	€	0.52	per swift message
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For new contracts as of 1/1/2023:

Account information End of Day - to third parties	€	20.00	per account, per month
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Account information Intraday - to third parties	€	40.00	per account, per month plus € 0.088 per transaction, per subscription, per file
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Additional reporting services

Aggregation Services	€	25.00	per account, per month
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Paper-based account statements

Account information	€	0.088	per booked transaction
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Statements ²⁹	€	3.00	per statement
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Copy of statement	€	6.25	per statement (excl. VAT)
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Monthly statement Business Card	€	2.25	per statement
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Monthly statement Corporate Card	€	3.00	per statement
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Copy of Business Card/Corporate Card	€	8.00	per statement
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Statement

Billing, Invoices and Fee Reports

Global Fee Report	€	50.00	per month, per report	PDF and XLS format
	€	275.00	per month, per report	XML (CAMT.086) format

²⁷ A.o. for forwarding documents to a third party, advising documents via email or endorsing documents per set.

²⁸ For inquiry about the status of the payment, sending opening of an LC via swift, or other communication via swift.

²⁹ This concerns daily statements, weekly statements, biweekly statements, monthly statements and duplicate statements

Standard bank confirmation

Standard bank confirmation for 1 entity	€	90.00 (excl. VAT)
Standard bank confirmation for additional entities	€	60.00 per entity with a maximum of € 600 (excl. VAT)
Statement for the purpose of establishing a Dutch NV	€	100.00 (excl. VAT)
Bank reference - Standard confirmation letter'	€	40.00 (excl. VAT)
Customised 'solvency statement' and 'account confirmation letter'	€	100.00 (excl. VAT)

Cash Management

Domestic Cash Management

Physical Cash Pooling		
Zero or Target Balancing	€	35.00 per account, per month
Notional Cash Pooling		
Balance & Interest Set-off	€	60.00 per account, per month
Cash Pooling combinations		
Balance Set-off combined with Zero Balancing	€	60.00 per account, per month
Balance & Interest Set-off combined with Zero Balancing	€	60.00 per account, per month

International Cash Management

ING Bank provides International Cash Management to its clients. The fees and commissions are subject to agreement.

MultiBank Funding and Sweeping

ING Bank provides MultiBank Funding and Sweeping to its clients. The fees and commissions are subject to separate agreement.

Virtual Cash Management

ING Bank provides Virtual Cash Management to its clients. The fees and commissions are subject to agreement.

Intercompany Loan Administration

ING Bank provides Intercompany Loan Administration to its clients. The fees and commissions are subject to separate agreement.

Conditions

Debit and Credit interest rates

Unless agreed otherwise, the interest applied to the account is set in accordance with Wholesale Banking Conditions. The rate and calculation method are available via <https://www.ingwb.com/en/service/payments-and-collections/interest-rates-on-current-accounts>

If, for any reason, any of the clients' Accounts kept with ING shows a negative (debit) balance or, in the event of an overdraft arrangement between ING and the client, the debit balance of the relevant Account exceeds the permitted limit approved for the client, default interest shall be accrued on the amount of such debit balance or of such excess, as the case may be.

In the event of negative rates relative to some currencies, the Bank reserves the right to recover said negative interest rates on all deposits made by customers by way of prior information in accordance with Article 16 of the general part of the Wholesale Banking Conditions.

Wholesale Banking Conditions

The Wholesale Banking Conditions applicable between the ING and its Clients is available online:

<https://www.ingwb.com/wbc>

Privacy Statement

The privacy statement applicable between ING and its Clients is available online:

<https://www.ingwb.com/en/service/privacy-and-legal-statements/privacy-statement>

Cut-off times

ING improves its delivery and process times on a regular basis. The most actual Cut-off times can be found online:

<https://www.ingwb.com/en/service/payments-and-collections/what-is-payment-cut-off-times>

Complaint Procedure

The complaint procedure applicable between ING and its Clients is available online:

<https://www.ingwb.com/en/service/privacy-and-legal-statements/complaints-procedures>

Want to know more about ING?

Visit www.ingwb.com or contact your local ING office

Client Services

Business Hours 08:00 – 18:00
(GMT+1 from last Sunday in March to last Sunday in October)

Business Days Monday to Friday
(with the exception of bank holidays)

Contact details ING Bank N.V.
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SWIFT BIC INGBNL2AXXX

ING Bank N.V., Amsterdam branch, ING Bank N.V., Bijlmerdreef 106, 1102 CT Amsterdam, the Netherlands registered with the Trade Register of the Chamber of Commerce of Amsterdam under number 33031431.
