

ING InsideBusiness Agreement

This Agreement is dated _____ and is made between

The Client

Name and legal status:

Address:

GRID ID:

Additional info:

ING

Name and legal status:

Address:

Trade register no. and city:

Additional info:

It is agreed as follows:

1. Subscription

The Client herewith subscribes to the ING Channel InsideBusiness and the domain as included in Appendix 1 hereto as offered by ING.

2. Subscription Options

The options, authorities, limits and Accounts that apply to the subscription are included in Appendix 1 (Setup details). The Client can amend these Setup details (partially) by replacing Appendix 1 in its entirety or, if agreed, electronically through the relevant InsideBusiness functionality provided by ING.

3. Corporate Administrator

For the use of InsideBusiness the Client may appoint a User with the authority to appoint other Users in the manner and form as indicated or approved by ING.

4. Fees and Expenses

The Client authorises ING to debit all applicable costs, fees and charges for the use of InsideBusiness from the account specified as billing account in Appendix 1. The applicable costs, fees and charges are included in ING's Tariffs brochure.

5. Terms and Conditions

The ING Channel Conditions and ING's Tariffs brochure apply to this Agreement and the Services provided hereunder. Words and expressions defined in the ING Channel Conditions shall have the same meaning when used in this Agreement, unless defined otherwise herein.

By signing this Agreement the Client confirms that it has received and agrees to the above documents and conditions and acknowledges that these documents and conditions are binding upon the Client. The Client explicitly acknowledges and agrees that all such documents and conditions (and any amendments thereto), as well as any future applicable Services Document, may be provided to the Client by electronic means.

Signature page to follow

Date:

Service request ID:

ID:

Description:

Appendix 1: Setup details

1 Generic information

Subscription name:

Billing account:

More information on (the setup of) this Appendix 1 can be found in the Services Documents.

2 Domains

This subscriptions applies to the following domain(s)

Payments & Account Reporting

3 Users

The Client appoints the following person(s) as User(s) and grants them a power of attorney regarding the domain(s) as mentioned under paragraph 2 (Domains), in accordance with and subject to the ING Channel Conditions. The authorisation of each User is determined by the setup of the User group(s) that the User forms part as included in paragraph(s) 4. Any changes to the setup of a User group will immediately affect the authorisation(s) granted to each User forming part of that same User group.

User

Name:

Latin version of name:

Gender:

Email:

Mobile:

Date of birth:

Place of birth:

Language:

Country of nationality:

Country of residence

Shipping address:

Primary subscription:

User group:

4 User groups

Name	Type	Number of users
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4.1 User group details

Users in this user group cannot have administrator rights.

Companies

GRID ID	Name	Country of residence
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Users

Name	User ID	Email	Date of birth
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Application permissions

Mobile

- ✓ InsideBusiness App
- ✓ InsideBusiness App mToken

Client services

- ✓ Service requests - View and initiate

InsideBusiness CEE

- ✓ Access InsideBusiness Payments CEE Ukraine

Accounts

No account provided

Appendix 2: Country specific provisions

The following additional country specific conditions are applicable to this Agreement and the Services provided hereunder by the ING Office(s) in/from the relevant jurisdictions.

Czech Republic (ING Bank N.V., Prague Branch)

- Explicit acknowledgement and agreement

The Client expressly accepts ING's right to unilaterally amend the ING Channel Conditions and the Tariffs and Tariff Brochure in the way set out for this purpose in Clause 2.2 (availability and amendments) and Clause 7.1 (fees and expenses) of the ING Channel Conditions (or in Clauses with similar content that will supersede those Clauses in the future). The Client furthermore expressly accepts the provisions set out in Clauses 3.4 (ING not liable in case of loss and/or damage of any system), 4.1.g (Authorisation Instrument safe), 4.1.h(i) (Client notifies ING in case of loss/theft/unauthorised use of Authorisation Instrument), 4.2 (blocking of Authorisation Instrument), 6.4 (change of PoA), 8 (liability), 9.1.e (ING's right to terminate), 9.1.f (consequences of termination), 10 (transfer of rights and obligations), 11 (processing of information and bank secrecy), 12 (personal data protection), 13.3 (ING's right to subcontract) and 14 (applicable law and disputes) of the ING Channel Conditions; and Clauses 1.2 and 1.4 (InsideBusiness) and 4.2, 4.3, 4.4.c) and 4.5.b) (InsideBusiness Payments CEE Czech Republic) of Annex 1: Channel Specific Provisions of the ING Channel Conditions (and also provisions set out in Clauses with similar content as the above Clauses that will supersede the above Clauses in the future).

The Client shall be obliged, subject to the duty to publish this Agreement in the register of contracts in accordance with act No. 340/2015 Coll., Act on Register of Contracts, as amended, to publish this Agreement in the register of contracts within 15 Business Days from the execution of this Agreement. The Client shall prove to ING the publishing without any delay after it is done. In case that the Client does not do the above publishing, it shall be obliged to indemnify ING for any damages connected with it.

Italy (ING Bank N.V., Milan Branch)

- Explicit acknowledgement and agreement

The Client expressly accepts the provisions set out in Clauses 3.4.a, 3.4.b (System requirements and security), 4.1.d, 4.1.e, 4.1.g (Use of an Authorisation Instrument), 4.2.a, 4.2.d (Blocking), 6.1 (Power of attorney), 7.1, 7.2 (Fees and expenses), 8 (Liability), 9 (Term and termination), 10 (Transferability), 11 (Processing of information and bank secrecy), 14 (Applicable law and disputes) of the ING Channel Conditions (or in Clauses with similar content that will supersede those Clauses in the future).

Signature page to follow

Signed on behalf of

The Client

City, Country

Date

Full name

Full name

Signature

Signature

ING

City, Country

Date

Full name

Full name

Signature

Signature
