



Privacy Information on the processing of biometric data

According to our legal obligations under *Act No. 297/2008 Coll. on protection against money laundering and terrorist financing*, for the purpose of verifying your identity, we need to process your biometric data, consisting of your image.

For this purpose, we need your consent to access the selfie photo that you will perform using your camera within the Mitek Systems B.V. (further as Mitek) platform, the biometric data (i.e. liveness) will be processed by comparing the selfie photo with the provided ID document, through the services of Mitek specialized in such checks.

Mitek automatically deletes the document images, OCR results and raw data used to calculate the scores within 7 days of a completed identity verification. Once deleted, Mitek is no longer able to reproduce the results of the verification. Mitek may retain documents/cards that we are unable to process correctly or that created some exception during processing for up to 30 days for investigatory purposes. ING will keep the photos and the result of the comparative analysis for the entire duration of the contractual relationship we will conclude with you and for 10 (ten) years after its termination, in line with our legal obligation and ING Retention Schedule.

To confirm your identity, when establishing a remote business relationship, the facial features are compared to the photo on the identity card, the information entered in it are in turn verified by reference to the information provided during the enrolment process. In order to confirm your identity during the execution of relationship with ING, in case of data updates process if there is available updated information within the data base of the “*Obchodný register*” and “*Register právnických osôb, podnikateľov a orgánov verejnej moci*”, these updated data will be automatically retrieved and used for this purpose. The uniqueness of the email address and phone number is confirmed by reference to data in ING systems in order to secure subsequent communications with you through these channels.

The above data processing does not involve data transfers outside the European Union. To the extent that this data will be requested by the competent public authorities, we will make it available to them in accordance with our legal obligations.

The processing of biometric data is based on your voluntary consent, which may be withdrawn at any time freely using the communication channels indicated by ING for this purpose or by email: dpo@ing.sk. The withdrawal of your consent does not affect the lawfulness of processing based on your consent prior to its withdrawal. For complete information on the processing of personal data, including your rights and how you can exercise them, we invite you to browse the Privacy Statement for Clients on the processing of personal data available [here](#).