

Whistleblowing

ING Bank has a whistle-blower protection process in place in accordance with Directive (EU) 2019/1937 of the European Parliament and of the Council of 23 October 2019 on the protection of persons who report breaches of Union law.

This procedure can be used not only by employees, but also by third parties (natural persons) who, in connection with ING Bank, want to file a report containing information about a possible illegal act that has the characteristics of a criminal offense or violates a legal regulation or a regulation of the European Union. Notification can also be made anonymously, preferably electronically, or in writing to the company's Whistleblowing Officer:

JUDr. Radka Viková

Head of Compliance dpt. | Whistleblowing Officer

ING Bank N.V., Českomoravská 2420/15, 190 00 Praha 9

radka.vikova@ing.com



If the whistleblower does not want to use the company's internal reporting channel, the external reporting system of the Ministry of Justice can be used via <https://oznamovatel.justice.cz/>.

The procedure described above does not apply to complaints and complaints from clients, in which case the Complaint Handling Rules ING Bank N.V., Prague Branch – ING Wholesale Banking CR shall apply.